

AHN

**Australian Homestay
Network**

**AHN Partnering with
the University of Sydney
U18 International Students**

AIEC Hobart 2017

The Australian Homestay Network (AHN) was established:

- Because of the need of a professional and experienced approach to solving Homestay industry issues (as identified at industry forums)
- Because of the need, for a strategy for improving the standards and compliance requirements for Homestay in Australia

1. To supply a compliant online system, process and support for the delivery of quality Homestay for:
 - Universities
 - Education institutions
 - Organisations
 - School Providers of Homestay
2. To develop and enhance a 'cultural experience' through the Homestay opportunity for International students choosing to study within Australia

Hosting U18's. What could go wrong?



© Corbis



How did AHN support USYD?

An online portal which supplies individual logins for:

- Agents
- Hosts
- Students
- Institutions



Documented and guaranteed training for host families and supporting data to demonstrate the online training has taken place



AHN Homestay hosts are required to be able to:

- Complete an online application process
- Complete an online training program
- Meet minimum requirement for assessment
- Successfully complete a home interview
- Demonstrate continuous improvement following ongoing training re industry developments and student feedback
- Meet Police Screening Requirements and Working with Children Requirements where the host will be taking under 18's

A documented and comprehensive approach to student orientation on our website and by Hosts



A documented agreement to be electronically date stamped by all host families outlining appropriate policies and the Host obligations including Insurance



A documented agreement to be electronically date stamped which guides student expectations and outlines responsibilities of the host family and Homestay provider



Student / U18 Agreement



Australia's Leading Homestay Accommodation Supplier

OFFLINE AGREEMENT WITH PARENT / GUARDIAN SIGNATURE

Some Education Providers require that this agreement be signed by the Guest's Parent or Guardian in accordance with the Institution's letter of offer and to comply with their internal policies and procedures, therefore we have provided this signature field for cases where the Education Provider requests this detail.

Date:

Student Name:

Accommodation Dates:

Parent/Guardian Name:

Parent / Guardian Signature:

Note: This signature is not required by AHN to validate the Guest Agreement. The Guest or Agent can view and accept this agreement online during the application process. By accepting a placement with AHN the Guest is also agreeing to these online terms.

Agreements are put in place to ensure Institutional, Agent and AHN policies and procedures are all understood



24/7 Professional Phone Support

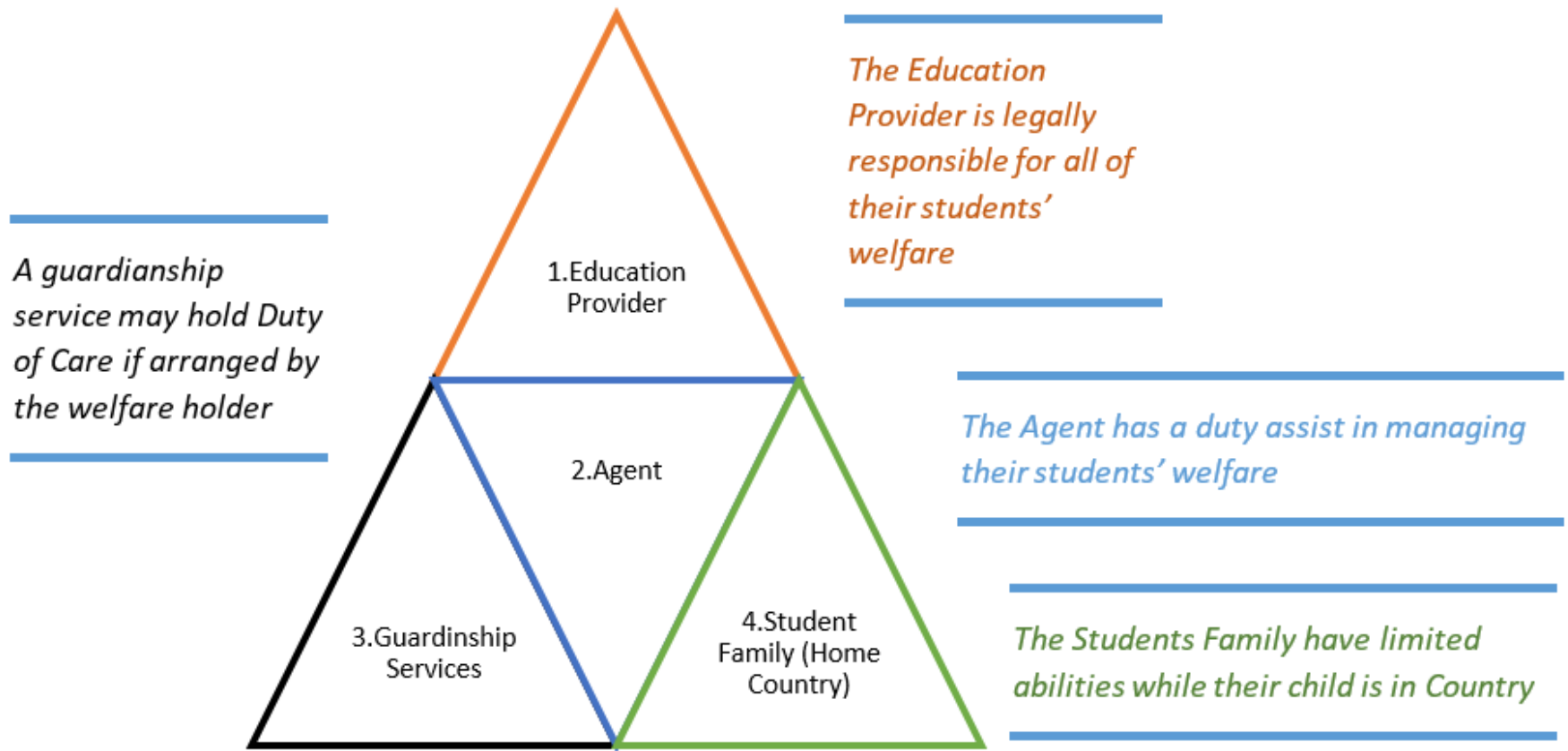


A 24/7 Emergency and Critical incident phone support strategy which meets an acceptable and professional standards

CALL:1300 697 829



Stakeholder Roles

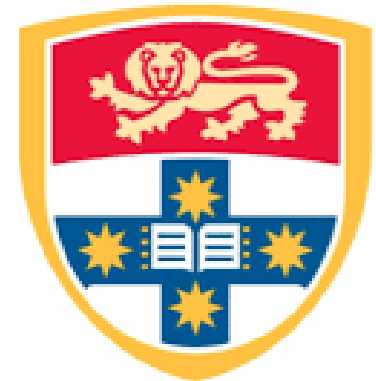


An ongoing strategy for the management and accountability of all payments made on behalf of the student to the Homestay host.



Customised & branded web entry pages into the AHN system for:

- Student applications
- Agent applications
- Host family applications
- Institutional provider reporting



THE UNIVERSITY OF
SYDNEY

USYD & AHN Customised Site

[HOME](#)[ABOUT](#)[HOSTING](#)[STUDENTS](#)[SCHOOLS](#)[AGENTS](#)[LOCATIONS](#)[CONTACT US](#)[LOGIN](#)

STUDENT INFORMATION

The University of Sydney in association with Australian Homestay Network (AHN)



The University of Sydney has teamed up with the Australian Homestay Network (AHN) to give international students the opportunity to be hosted by a specially trained AHN Homestay Host for their introduction to accommodation and living in Australia.

Homestay is a wonderful way to share a unique cultural experience.

AHN Homestay Hosts will help you to settle in to life in Australia, and advise you of general safety, accommodation and welfare information.

AHN offers students a better quality and secure Homestay experience. All of our Homestay families have undergone extensive training, police checks (as required), are personally interviewed and homes professionally inspected.

Other benefits include Insurance to protect you and your belongings while in Homestay, and a professional 24/7 helpline including interpreter services should you ever need assistance.

Book Your Homestay Today!

Start your student homestay application today and find out why AHN is the number one choice for homestay experiences in Australia!

[JOIN AS A STUDENT](#)

Why choose AHN?



- Ensure international students achieve a better 'international student experience'
- Build stronger relationships between international students and alumni
- Extend your global brand, reputation and network
- Meet market demand for quality homestay
- Partner with the market leader in homestay standards
- Freeing up Institutional resources
- Get Institutions back to what they do best – Teaching.

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