

# What we did, what we forgot and what we'd do again: four perspectives on building crisis preparedness

Tracy Harris  
Manager, Global Engagement and  
Promotions



Australian Government  
Australian Trade and Investment Commission



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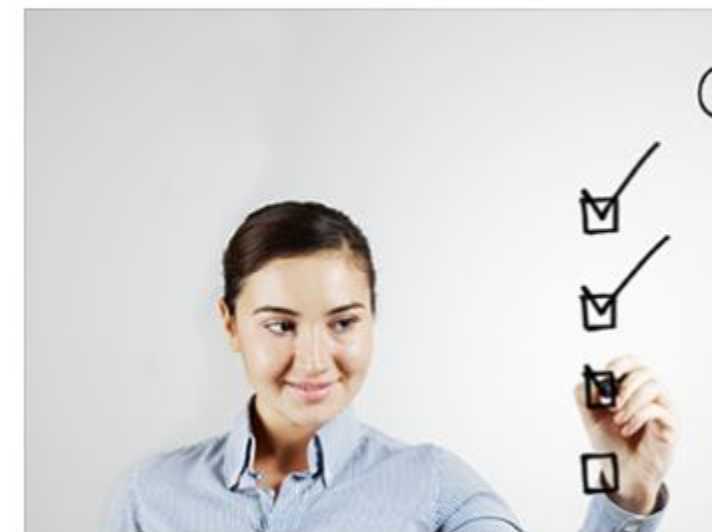
## THE INCIDENT



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Published by Louise Evic [?] · January 19 ·

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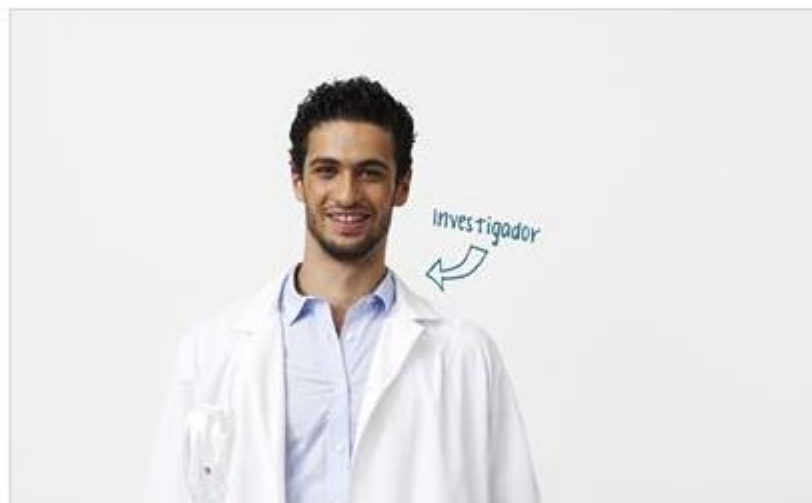


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Published by Louise Evic [?] · January 13 ·



**Embajada de Australia en Chile, Ecuador y Venezuela**

January 13 ·

UTILIZANDO LOS SERVICIOS DE UN AGENTE DE EDUCACIÓN  
Los agentes de educación suelen ser el primer punto de contacto entre los estudiantes y las instituciones educativas australianas. Si desea utilizar a un agente de educación, lo mejor es elegir uno incluido en la lista de recomendación que la institución australiana ofrece en su página web.

La ley australiana exige que las instituciones educativas utilicen únicamente agentes honestos e íntegros. Un buen agente le proporcionará la información sobre la institución educativa y el curso elegido.

Si cree que su agente de educación está comportándose de manera deshonesto o poco ética, deje de utilizarlo de inmediato y comuníquese directamente con su institución educativa en Australia.

En Australia, los agentes de educación no pueden proveerle información sobre asuntos relacionados con visado e inmigración, solo los agentes de inmigración pueden hacerlo.

Mayor información disponible en:  
Departamento de Educación y Capacitación Profesional de Australia  
<https://docs.education.gov.au/.../esosstudentfactsheetv3.pdf>  
Departamento de Inmigración y Protección de Fronteras  
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## Utilizando um Agente de Educação

Em muitos casos, os agentes de educação intermediam o primeiro contato entre os alunos e as instituições de educação australianas. Se você deseja utilizar os serviços de um agente de educação, é melhor escolher um que conste na lista de recomendação da instituição australiana na qual você deseja estudar. Para isso, consulte o website da instituição.

A lei australiana exige que as instituições educacionais utilizem apenas agentes honestos e íntegros. Um bom agente lhe fornecerá informações sobre a instituição de ensino e o curso escolhido.

Sua segurança é importante. Se você acredita que seu agente de educação está se comportando de forma desonesta ou antiética, você deve parar de usá-lo imediatamente e entrar em contato diretamente com sua instituição de ensino na Austrália.





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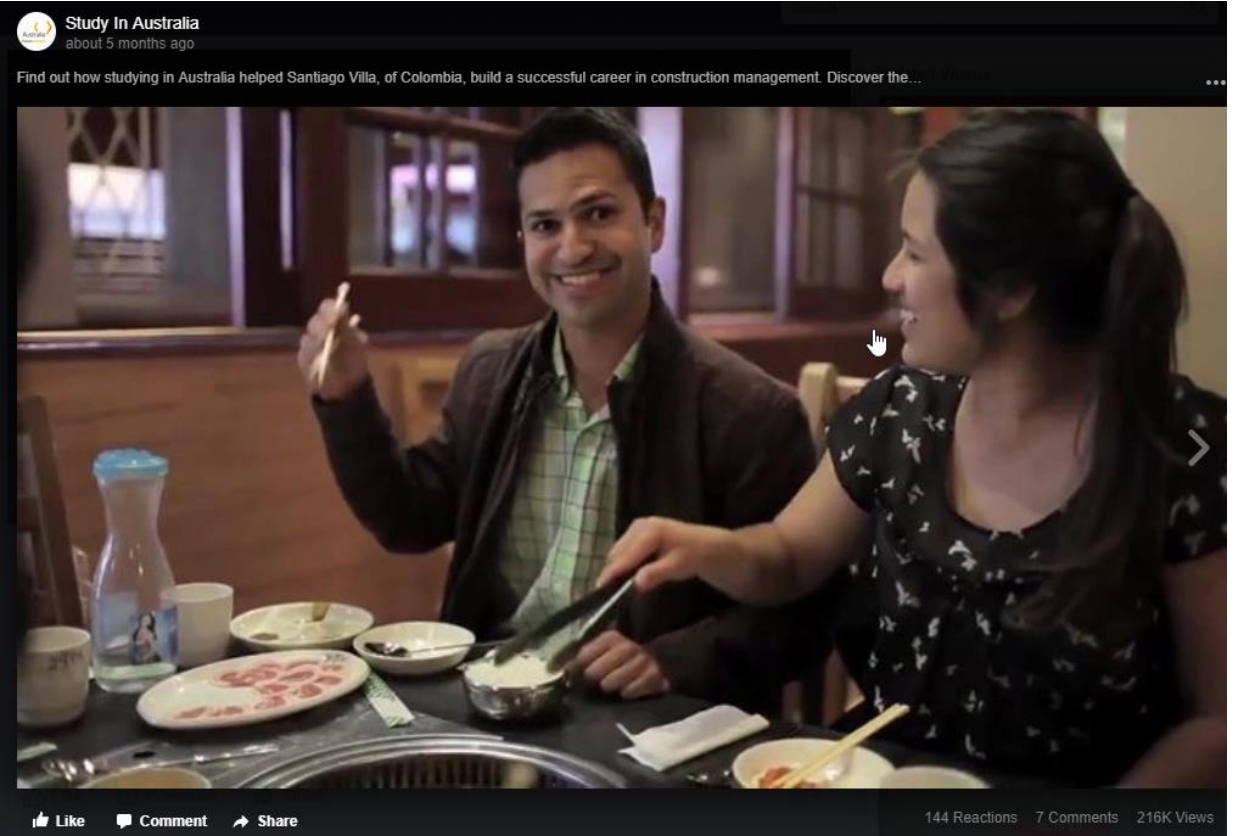
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