



AIEC 2019 Program

TUESDAY 15 OCTOBER

08:00	19:30	Registration open				
08:00	18:00	Speakers' Preparation Room open				
18:00	19:30	Exhibition open				
10:00	16:00	Masterclasses			Workshops	
13:00	16:00					
09:30	17:30				Summit	
		M1	M2	M3	M7	M8
		Masterclass PD	Masterclass A&C	Masterclass LA	Workshop M&R	Workshop A&C
		0.M.1. Finding the leader within (1262) <i>Chair: Kent Anderson</i>	0.M.2. Agents of choice: implementing an education agent framework (1263) <i>Chair: Nicole Latham, CIEE</i>	0.M.3. From concept to calibration: learning abroad program design (1274) <i>Chair: Damir Mitric</i>	0.W.1. Data demystified: communicating data with impact (1260) <i>Chair: Darragh Murray</i>	0.W.2. Duty of care: risk management and under 18s (1261) <i>Chair: Danielle Hartridge</i>
		Prof. Kent Anderson, University of Newcastle; William Archer, London Business School, Wheeler Institute for Business & Development; Gaye McMath, Deputy Commissioner, City of Perth	Nicola MacLennan, Department of Education; Ben Houston, Department of Education; Nicole Latham, CIEE; John Chatterton, MacMorgan; Jonathan Pratt, Victoria University	Linda Rust, RMIT University; Peta Sanderson, University of Notre Dame; Dr Damir Mitric, La Trobe University; Steven McDonald, Western Sydney University; Eddie Custovic, Latrobe University	Darragh Murray, Navitas; Lyndell Jacka, Edified; Kadi Taylor, Navitas; Mystique Nelis, Austrade	Danielle Hartridge, International Education Knowledgebase; Mariana Lane, Independent Schools Queensland; Desma Smith, Swinburne University
16:30	18:00	First-timers' Orientation & Networking Function				
Sponsored by						
						
18:00	19:30	Welcome Reception (Exhibition Hall)				
Sponsored by						
						

aiec
2019 Perth
Leading the way
Australian International
Education Conference
15 - 18 October 2019
Perth Convention and
Exhibition Centre



LAST UPDATED

Program was last updated 10 October 2019.

The program is subject to change, please see App for further updates
All sessions will be held at the Perth Convention and Exhibition Centre (PCEC), unless otherwise

PRE-CONFERENCE SESSIONS

Pre-conference sessions on **Tuesday 15 October** are NOT included in the conference delegate registration fee. Additional tickets must be purchased if you wish to attend these sessions. Space is limited, so please book early.

Find out more at www.aiec.idp.com/registration

PLATINUM SPONSORS



KEY INTEREST AREAS


Key interest areas (or program tracks) are general headings into which sessions are organised. They are intended as a guide only. Most sessions at AIEC, including presentations and e-posters, will cover more than one interest area and may be relevant to more than one sector.

 Admissions and compliance (A&C)	 Business development and strategy (BD&S)	 English language (ELT)	 Employability (EMP)	 Teaching and learning (T&L)
 Marketing and recruitment (M&R)	 Learning abroad (LA)	 Pathways (PATH)	 Professional development (PD)	 Schools (SCH)
 Scholarships and fellowships (S&F)	 Students (STU)	 Transnational education (TNE)	 Vocational education and training (VET)	 Multiple key interest areas (MULT)

WEDNESDAY 16 OCTOBER

08:00	17:00	Registration open							
08:00	17:00	Speakers' Preparation Room open							
08:00	17:00	Exhibition open							
09:00	10:00	1.1. Opening Plenary							
		Riverside Theatre							
		<p>Welcome to country Welcome from IDP and IEAA Welcome to WA The Honourable Mark McGowan, Premier of Western Australia IEAA Excellence Awards</p>							
10:15	11:00	1.2. Plenary							
		Riverside Theatre							
		<p>Keynote Fred Swaniker, Co-Founder, African Leadership Academy and African Leadership Network, Kenya</p>							
11:00	11:30	Morning tea - Sponsored by ATMC							
11:05	11:20	Presentation sponsored by StudyPerth: <i>Perth - A great place to live (1296)</i>							
11:30	12:45	1.3. Concurrent sessions							
		M1	M2/M3	Lightning Lounge	RV 4	Riverside Theatre	RV 5	M7	M8
		Network Conversation T&L	Panel PD	Lightning EMP	Panel BD&S	Panel M&R	Thematic A&C	Q&A	Thematic TNE
		1.3.1. IEAA Teaching & Learning Network Conversation (1243) <i>Chair: Dr Damir Mitric</i>	1.3.2. Introduction to international education (1238) <i>Chair: Janelle Chapman</i>	1.3.3. Employability lightning presentations <i>Chair: Brian Smith, IDP Education</i>	1.3.4. International higher education student flows - better understanding the global picture (1115) <i>Chair: Kadi Taylor</i>	1.3.5. A new nation brand for Australia (1276) <i>Chair: Rebecca Hall</i>	1.3.6. Good practice in compliance and regulation <i>Chair: Bronwyn Bartsch, CQUniversity</i>	1.3.7. Fireside chat with Fred Swaniker (1241) <i>Chair: Anton Crace, The PIE</i>	1.3.8. Innovations in TNE <i>Chair: Peter Harris</i>
		Mariana Lane, Independent Schools Queensland; Dr Damir Mitric, La Trobe University;	Mystique Nelis, Austrade; Janelle Chapman, TAFE Queensland; Steve Nerlich, Australian Government Department of Education, Heidi Piper, Griffith University;	The graduate skills gap and mismatched expectations in the 21st century (1057) Chris Strods, QS Enrolment Solutions The Fourth Industrial Revolution: the significance of creative thinking for future international employment (1159) Prof. Clive Barstow, Edith Cowan University Work-integrated learning (WIL) to scale - delivery of virtual work experience programs (1191) Celine Huor, Navitas I am a journalist - the contribution of international internships to identity formation and leadership (1195) Dr Mignon Shardlow, University of Notre Dame Australia; Paul Bailey, Pasada Projects	Ethan Fogarty, Nous Group; Kadi Taylor, Navitas; Jonathan Chew, Nous Group and The 5Rs Partnership	Fiona de Jong, Austrade; Karyn Kent, StudyAdelaide; Rebecca Hall, Austrade; Rod Jones, Navitas	Compliance best practice - monitoring education providers' evidence level? (1025) Beata Rak, The University of Sydney; Mandy Baric, The University of Sydney Leading the way through regulation: the role of TEQSA's ESOS/CRICOS team (1218) Cris Vega, TEQSA	Fred Swaniker, African Leadership Academy and African Leadership Network; Anton Crace, The PIE	A tale of two global campuses (1236) Nigel de Silva, Curtin University Leading the way with transnational school education (1092) Lisa Hayman, Victorian Curriculum Assessment Authority

12:45	14:00	Lunch - served in the exhibition								
13:00	13:30	1.4. Lunch sessions								
		MI								
		Network Conversation PD								
		1.4.1. IEAA Young Professionals Network Conversation (1247) <i>Chair: Rebecca Bendall</i>								
		Rebecca Bendall, Monash University								
14:00	15:15	1.5. Concurrent sessions								
		MI	M2/M3	Lightning Lounge	RV 4	RV 5	M6	M7	M8	
		Network Conversation M&R	Panel MULT	Lightning BD&S	Panel BD&S	Panel BD&S	Panel LA	Thematic ELT	Thematic EMP	
		1.5.1. IEAA Marketing & Recruitment Network Conversation <i>Chair: Michelle Hosemann</i>	1.5.2 International education's response to the climate crisis (1270) <i>Chair: Amy Baker</i>	1.5.3. Business development and strategy lightning presentations <i>Chair: Natasha Monks, Austrade</i>	1.5.4. Data for change - using data to recruit, promote and persuade (1112) <i>Chair: Simon Emmett</i>	1.5.5. India and China: insights from the Australian Government education counsellors (1279) <i>Chair: Kelly Smith, Latrobe University</i>	1.5.6. Supporting indigenous student mobility - models overcoming complex intersections between mobility and indigenous communities globally (1158) <i>Chair: Dawn Hewitt</i>	1.5.7. Leadership and student safety in English Language teaching <i>Chair: Callum Cowell, University of Western Australia</i>	1.5.8. Skills and employment pathways - real world examples from WA and the Pacific <i>Chair: Phil Honeywood, IEAA</i>	
		Joining forces: integrating the sales and marketing functions (1286) Libby Graham, The University of Sydney; Chris Gartner, The University of Melbourne; Sarah Lightfoot, UNSW Global	Ailsa Lamont, Pomegranate Global; Duncan Ross, Times Higher Education; Corey Peterson, University of Tasmania; Amy Baker, The PIE	Creating points of connection: the need for dynamic governance in international education (1083) Nicolene Murdoch, Western Sydney University, The College	Simon Emmett, IDP Connect; Douglas Proctor, University College Dublin; Annie Bell, Universities UK	Lyndal Corbett, Australian High Commission New Delhi; Brooke Hartigan, Australian Government Department of Education	Dawn Hewitt, ISEP; Lydie Faure Kilgannon, The University of Auckland; Isis Kowaliauskas, Western Sydney University; Angelina Palumbo, Northern Arizona University	Leadership in English language teaching in Australia and ASEAN (1048) Patrick Pheasant, NEAS Australia; Ana Bratkovic, NEAS Australia	Leading the way in employability: pathways into Western Australia's liquefied natural gas (LNG) industry (1088) Rebecca Brown, WA Department of Jobs, Tourism, Science and Innovation; Eric May, The University of Western Australia; Susmita Thomson, Chevron Energy Technology	
		IEAA Marketing & Recruitment Network Conversation (1245) Michelle Hosemann, Swinburne University of Technology; Marlana Mende, Monash University;		Monash Warwick Alliance: leading the way in university collaboration (1122) Allan Mahler, Monash University; Tania Zahorskaya, Warwick University;				In safe hands: guiding support on international student safety (1239) Brett Blacker, English Australia; Sophie O'Keefe, English Australia	Skills for employment - the Australia Pacific Training Coalition. A case study (1225) Denise O'Brien, TAFE Queensland, Helen Leeson, Australian Pacific Training Coalition	
				Western Australian University Consortium: partnering to profile Perth (1141) Jeannette Geesmann, Murdoch University; Simon Davies Burrows, Edith Cowan University;						
				Looming storms: has greed made our industry blind to a changing market? (1184) Thomas Eastwood, Deakin University						
15:15	15:45	Afternoon tea - Sponsored by IELTS								




15:45	17:00	1.6. Concurrents								
		M1	M2/M3	Lightning Lounge	RV 4	RV 5	M6	M7	M8	
		Network Conversation PATH	Café PD	Lightning M&R	Presentation M&R	Panel BD&S	Thematic LA	Panel TNE	Thematic T&L	
		1.6.1. IEAA Pathways Network Conversation <i>Chair: Andrew Foley</i>	1.6.2. Proactive leadership: guiding your staff and institution in a new era of international education (1035) <i>Chair: Bronwyn Bartsch</i>	1.6.3. Marketing and recruitment lightning presentations <i>Chair: Michelle Hosemann</i>	1.6.4. The art of social influencing (1275) <i>Chair: Marlana Mende</i>	1.6.5. Challenging market challenges: insights on dealing with current market issues in China, India and ASEAN from the sector and Austrade (1202) <i>Chair: Melissa Banks</i>	1.6.6. Learning Abroad - achieving scale and impact <i>Chair: Leanne Harrison, University of Canberra</i>	1.6.7. Student satisfaction surveys of Australia's offshore international students - results and how they are used (1150) <i>Chair: Stephen Connelly</i>	1.6.8. Insights and innovations in the teaching and learning space <i>Chair: Damir Mitric, LaTrobe University</i>	
		Pathways or a hidden labyrinth - what does the data really say about pathway programs? (1056) Phillip Allen, UTS INSEARCH	Natalie Tierney, Capital Review Group Pty Ltd; Richard Geddes, Optimal Student Recruitment; Simon Davies Burrows, Edith Cowan University; Bronwyn Bartsch, CQUniversity;	The future of marketing for the education industry (1078) Sean Dong, Education Consultants Association of Australia	Phoebe Lee, Little Grey Box; Marlana Mende, Monash University	Rhett Miller, Australian Trade and Investment Commission (Austrade); Taliessin Reaburn, Austrade; Peter Coleman, Australian Trade and Investment Commission; Melissa Banks, James Cook University	Delivering impact at scale - a review of the Monash Arts Global Immersion Guarantee (1135) Dr. Bodean Hedwards, Monash University; Dr. Cecilia Hewlett, Monash University	Stephen Connelly, GlobalEd Services; Steve Nerlich, Australian Government Department of Education; Guy Perring, i-graduate; Dr. Linley Lord, Curtin Singapore	How the Victoria University undergraduate teaching and learning revolution is impacting international students, educators and recruiters (1119) Bronte Neyland, Victoria University; Alan McWilliams, Victoria University; Cheshna Boolaky, Victoria University	
		IEAA Pathways Network Conversation (1246) Andrew Foley, University of Adelaide College; Livia Tramontina, ILSC Australia		Data and analysis of the global education agent landscape (1085) Luke Latimer, International Education Services			Learning abroad, careers and employability skills: the perceptions of university graduates (1152) Dr. Davina Potts, The University of Melbourne		Australian STEM students' learning via the New Colombo Plan: navigating the way into the Indo-Pacific (1146) Mark Rahimi, Deakin University	
				Finding Opportunity in shrinking education markets through enabling partners' (1217) Christopher Pokarier, Waseda Universitu						
17:00	18:30	Happy Hour								
		Sponsored by								
										

THURSDAY 17 OCTOBER

07:00	08:00	Fitness Session-Tai Chi													
08:00	17:15	Registration open													
08:00	17:15	Speakers' Preparation Room open													
08:00	17:15	Exhibition open													
09:00	10:00	2.1. Plenary													
Riverside Theatre															
Keynote The Honourable Kim Beazley AC, Governor of Western Australia Keynote William, International Student Ambassador															
10:00	10:30	Morning tea - Sponsored by Sonder													
10:05	10:20	Presentation sponsored by StudyPerth: <i>Perth - A great place to learn (1297)</i>													
10:30	11:45	2.2. Concurrent sessions													
M1		M2		Lightning Lounge		RV 4		RV 5		M6		M7		M8	
Network Conversation TNE		Network Conversation S&F		Lightning A&C		Panel M&R		Panel BD&S		Thematic LA		Thematic VET		Panel EMP	
2.2.1. IEAA Transnational Education Network Conversation (1250) <i>Chair: Marisa Furno</i>		2.2.2. IEAA Scholarships & Fellowships Network Conversation <i>Chair: Amy Wan</i>		2.2.3. Admissions and compliance lightning presentations <i>Chair: Nicole Latham, CIEE</i>		2.2.4. Students or parents - who leads and who follows? Understanding the perceptions and roles of students and their parents in the student decision making process (1176) <i>Chair: Andrew Wharton, IDP Connect</i>		2.2.5. Future directions in international education: an Australian government perspective (1199) <i>Chair: Rob Lawrence</i>		2.2.6. Empowering learning abroad students - ensuring personal safety and sharing the cultural experience <i>Chair: Heidi Piper, Griffith University</i>		2.2.7. Work-integrated learning in VET and bridging the divide between VET and higher education for international students <i>Chair: Trevor Goddard, VTA</i>		2.2.8. Exploring international students' perceptions on employability (1131) <i>Chair: Nannette Ripmeester</i>	
Marisa Furno, Western Sydney University ; Peter Harris, UTS: Insearch		How to leverage your sponsored student alumni connections (1287) Micheal Bracher, Coffey International Development; Gretchen Dobson, Academic Assembly; Natasha Warnock-Lai , Murdoch University; Amy Wan , The University of Sydney		Compliance leading the way (1178) Robert Mudhuwiwa, Curtin University		Michelle Sargent, IDP Education; Renee Chalon , Austrade; Jonah Duffin , IDP Connect, Andrew Wharton , IDP Connect		Karen Sandercock, Australian Government Department of Education; Rebecca Hall , Austrade; Amy Baker , The PIE		Learning abroad to sharing locally: big ideas for storytelling from solar tuk taks to Einstein (1062) Julian O'Shea, Unbound		Putting work and integrated learning front and centre in international vocational education and training in WA (1016) Brenda Micale, South Metropolitan TAFE; Kim Wood , South Metropolitan TAFE, William Kenworthy , South Metropolitan TAFE		Nannette Ripmeester, Expertise in Labour Mobility; Loic Munso ; Juliette Kulper ; Vani Goani , Pham Anh Tuan	
		IEAA Scholarships & Fellowships Network Conversation (1248) Michael Bracher, Coffey International Development; Amy Wan , The University of Sydney		Best practice speed masterclass: innovative processes leading the way in admissions and agent management (1186) Aleicia Shekhar, University of South Australia; Daryl Fong , AECC Global		Immigration risk ratings: the importance of compliance and how to achieve it (1190) Hedvika Gibbs, Fragomen				'This isn't Australia anymore': equipping and supporting students to deal with sexual harassment while studying abroad (1137) Jennah Robichaud, The Australian National University; Sophie Hewitt , The Australian National University		Bridging the divide: integrating VET and higher education for international students (1265) Bruce Bradfield, William Angliss, Natalia Murcia , TAFEWA Alumni			

11:45	12:00	Break (room change)							
12:00	13:15	2.3. Concurrent sessions							
		M1	M2	Lightning Lounge	RV 4	RV 5	M6	M7	M8
		Network Conversation STU	Café TNE	Lightning LA	Panel BD&S	Panel BD&S	Panel S&F	Panel SCH	Presentation VET
		2.3.1. IEAA Student Life Network Conversation Chair: <i>Debra Langton</i>	2.3.2. Delivering in Vietnam: sharing experiences of schools, vocational education, higher education, government policy and reality on the ground (1169) Chair: <i>Chris Ziguras</i>	2.3.3. Learning abroad lightning presentations Chair: <i>Linda Rust, RMIT University</i>	2.3.4. In focus: Latin America (1198) Chair: <i>Brett Blacker</i>	2.3.5. Is it a bubble? Race to achieve ambitious international student recruitment targets (1019) Chair: <i>Rahul Choudaha</i>	2.3.6. Credentialing an international student's professional activities in Australia (1280) Chair: <i>Michael Bracher</i>	2.3.7. Enabling international growth and innovation in the Australian school sector (1272) Chair: <i>Karen Sandercock</i>	2.3.8. The global skilling revolution: how can Australia's training sector contribute? (1282) Chair: <i>Jen Bahen</i>
		The mental wellbeing of prospective international students: results from a collaboration between Bupa and QS Enrolment Solutions' 2019 International Student Survey (1013) Adrian Tomy, Bupa; Kym Nguyen, QS Enrolment Solutions	Anh Pham, RMIT University; Thuy Chi Dang, Vietnam Embassy in Australia; Chris Ziguras, RMIT University	The Virtual Exchange Alliance - lessons learnt from facilitating virtual learning abroad at the Australian National University (1012) Tilly Hickenbotham, Australian National University	Brett Blacker, English Australia; Fiona Morris, Australian Government Department of Education; Mathew Johnston, Department of Education and Training; Natasha Monks, Austrade; Guie Hartney, Macquarie University	Rahul Choudaha, Studyportals; Sarah Todd, Griffith University; Erik Lithander, The University of Bristol; Ki-jeong Lee, Hanyang University; Virginia Macchiavello, Centennial College	Michael Bracher, Coffey International Development; Suzy Watson, Practera; Shannon Willoughby, Study Queensland, Trade and Investment Queensland; Emily Serong, Coffey International Development	Rachel Perkin, i-graduate Australia; Katie Roe, IPS Management Consultants; Karen Sandercock, Australian Government Department of Education; Louise Goold, Monash University; Dennis Murray, IDEON International Higher Education	Jen Bahen, TAFE Directors Australia; Terry Durant, South Metropolitan TAFE
		IEAA Student Life Network Conversation (1249) Leanne Harrison, University of Canberra; Desma Smith, Swinburne University of Technology; Debra Langton, The Lygon Group		Edith Cowan University and Tokyo City University Study Abroad - lesson learnt through leading the way in large-scale student mobility (1100) Simon Davies Burrows, Edith Cowan University; Mark McMahon, Edith Cowan University					
				Global online experiences (1113) Howard Errey, RMIT University					
				Critical incident crisis management: protecting the physical and emotional wellbeing of students abroad (1064) Mike Wilson, International SOS					
13:15	14:15	Lunch - served in the exhibition							
13:30	14:00	2.4. Lunch sessions							
		M1							
		2.4.1. IEAA Annual General Meeting							

14:15	15:30	2.5. Concurrent sessions							
	M1	M2	Lightning Lounge	RV 4	RV 5	M6	M7	M8	
	Network conversation LA	café EMP	Lightning TNE	Panel BD&S	Panel A&C	Thematic BD&S	Thematic STU	Thematic PATH	
	2.5.1. IEAA Learning Abroad Network Conversation (1244) <i>Chair: Linda Rust</i>	2.5.2. Scaling work-integrated learning for international students - success factors, challenges and best practices (1080) <i>Chair: Peter Mackey</i>	2.5.3. Transnational education lightning presentations <i>Chair: Peter Harris, UTS Insearch</i>	2.5.4. Unleashing the growth potential of Australia's regional universities in attracting international students (1208) <i>Chair: Rebecca Hall</i>	2.5.5. Secret agents...? Transparency on agents and the ESOS Framework (1201) <i>Chair: Danielle Hartridge</i>	2.5.6. New strategic approaches to student recruitment - case studies from SA and the Philippines <i>Chair: Vik Singh, IDP Connect</i>	2.5.7. Student life session <i>Chair: Leanne Harrison, University of Canberra</i>	2.5.8. Good practice in and the future of pathway programs <i>Chair: Andrew Foley, University of Adelaide College</i>	
	Linda Rust, RMIT University	Beau Leese, Practera Shannon Willoughby, Study Queensland; Georgina McCann, Study Melbourne; Peter Mackey, NSW Department of Industry, NSW Trade & Investment; Karyn Kent, Study Adelaide	TNE, student engagement and TEQSA update (1054) Haseeb Mian, TEQSA Accreditation and TNEs: practical approaches to aligning the spirit and the letter of the law on all locations (1149) Nathalie Collins, Edith Cowan University Leading, but in which direction? Comparing emerging models for transnational education partnerships in the US, UK and Australia (1213) Matt Durnin, British Council		Ben Houston, Australian Government Department of Education ; Travis Power, Australian Government Department of Education; Danielle Hartridge, International Education Knowledge Base	Transforming international recruitment and admissions - the UniSA story (1065) Gabrielle Rolan, University of South Australia; Rishen Shekhar, University of South Australia; Aleicia Shekhar, University of South Australia	Student perceptions of personal safety as a driver of wellbeing and academic success (1165) Clint Arizmendi, Sonder Australia	Packaged pathway students: maximising retention through best practice cooperation between key stakeholders (1162) Nathalie Bergon, Edith Cowan University; Irine Mjombah, Edith Cowan College The future of pathway programs - leading the way with the entrenchment model (1277) Thorsten Wilhelm, Education Centre of Australia	
15:30	16:00	Afternoon tea - Sponsored by IDP Connect							

16:00	17:15	2.6. Concurrent sessions							
	M1	M2	Lightning Lounge	RV 4	RV 5	M6	M7	M8	
	Network Conversation A&C	Café PD	Lightning SCH	Panel STU	Thematic M&R	Thematic ELT	Thematic T&L	Thematic STU BD&S	
	2.6.1 IEAA Admissions & Compliance Network Conversation (1242) <i>Chair: Danielle Hartridge</i>	2.6.2. Amplifying the influence of women in international education – challenges and strategies for aspiring leaders (1185) <i>Chair: Dawn Hewitt</i>	2.6.3. Schools lightning presentations <i>Chair: Elizabeth Webber, Australian Government Schools International</i>	2.6.4. Developing the international education sector's response to exploitation of international students at work and in accommodation (1140) <i>Chair: Peter Mackey</i>	2.6.5. The international student of 2020 and insights into the Times Higher Education World University Rankings <i>Chair: Michelle Hosemann, Swinburne University of Technology</i>	2.6.6. English DEP pathways and continuing support <i>Chair: Callum Cowell, University of Western Australia</i>	2.6.7. Enhancing learning outcomes for international students: a case study in UDL and quality indicators for learning and teaching (QILT) <i>Chair: Damir Mitric, Latrobe University</i>	2.6.8. Australian international education data and the NZ approach to quality regulation <i>Chair: Lyndell Jacka</i>	
	Danielle Hartridge, International Education Knowledgebase; Nicole Latham, CIEE	Douglas Proctor, University College Dublin; Natasha Monks, Austrade; Clare Gossage, The PIE; Dawn Hewitt, ISEP	Meeting challenges and managing change: reimagining and reinventing an international school (1071) Wayne Axford, Canning College; Maria Leslie, Canning College	Bassina Farbenblum, The University of New South Wales; Robert Parsonson, edex Pty Ltd; Charlotte Long, The University of New South Wales; Louise Peters, Fair Work Ombudsman; Peter Mackey, NSW Department of Industry, NSW Trade & Investment; Diana Crvenkovic, Study Melbourne	The international student of 2020 (1061) Rob Lawrence, Prospect Marketing & Research Pty Ltd	Great expectations: benchmarking ELICOS direct entry programs (1258) Simon Winetroube, Curtin University	Leading evidence based improvement of the international student experience and outcomes by peering under the QILT (1269) Lisa Bolton, Social Research Centre	A candle in the dark: leading the way with international education data (1038) Steve Nerlich, Australian Government Department of Education	
			1800 QSTUDY: Queensland's world-class service for international student safety and wellbeing (1111) Nathan Pugliese, Department of Education, International; Shannon Willoughby, Study Queensland, Trade and Investment Queensland		Times Higher Education World University Rankings 2020: data and insights (1091) Duncan Ross, Times Higher Education; Michael Lubacz, Times Higher Education	Have we got it right? Language development through student life cycle (1302) Cynthia Kralik, Monash College; Marta Spes-Skrbis, Monash University	Thinking outside the box: embracing universal design for learning in higher education to create inclusive provisions for international students (1226) Frederic Fovet, Royal Roads University	Regulating for quality in international education: a systems approach (1259) Laurie Teal, New Zealand Ministry of Education; Suzanne Townsend, Ministry of Education, New Zealand	
19:00	22:30	Conference Dinner: Golden Masquerade Ball							
		Sponsored by							
		  							

FRIDAY 18 OCTOBER

08:00	13:30	Registration open							
08:00	12:00	Speakers' Preparation Room open							
08:00	12:00	Exhibition open							
09:00	10:15	3.1. Concurrent sessions							
		M1	M2	Lightning Lounge	RV 4	RV 5	M6	M7	
		Fishbowl T&L	Panel BD&S	Lightning Lounge STU	Thematic BD&S	Panel	Panel EMP	Panel M&R	
		3.1.1. Hot topics in teaching and learning – a fishbowl session (1283) <i>Chair: Chris Ziguras</i>	3.1.2. In focus: Nepal (1212) <i>Chair: Vik Singh, IDP Connect</i>	3.1.3. Students lightning presentations <i>Chair: Desma Smith, Swinburne University of Technology</i>	3.1.4. Reconceptualising regional education and introducing a new online tool to measure economic impact of international education <i>Chair: Darragh Murray, Navitas</i>	3.1.5. Views from around the globe: challenging the rise of nationalist pride (1240) <i>Chair: Melissa Banks, IEAA</i>	3.1.6. Leading through entrepreneurship and collaboration: connecting students, industry and education institutions (1089) <i>Chair: Alexandra Elibank Murray</i>	3.1.7. Leading the way: diversification of student recruitment (1252) <i>Chair: Jen Bahen</i>	
		Chris Ziguras, RMIT University	Tanveer Shaheed, Macquarie University; Piyush Kumar, IDP Education; Peter Coleman, Austrade; Vik Singh, IDP Connect	<p>Creating an outstanding student experience: the Otago recipe for success (1075) Lauren Hall, University of Otago; Victoria McEniery, University of Otago</p> <p>Leading together: recognising the value of student co-creation and doing it with presence (1175) Rebecca Hodge, Latrobe University</p> <p>International student empowerment – a case study (1234) Ahmed Ademoglu, Board of International Students Western Australia; Phillip Pauna, StudyPerth</p> <p>Shared or private room? A comprehensive analysis of international students' preferences regarding student accommodation (1206) Keri Ramirez, Studymove; Ricardo Gutierrez, Patagonia, Redefini</p>	<p>Out with regional, in with national (1094) Rob Lawrence, Prospect Marketing & Research Pty Ltd</p> <p>Measuring the economic benefits of international education – a new online interactive tool (1196) Jonathan Chew, The Nous Group and The 5Rs Partnership; Emily O'Callaghan, International Education Association of Australia</p>	<p>Melissa Banks, IEAA; Dennis Murray, IDEON; Michael Kulma, NAFSA; Erik Lithander, University of Bristol, Maggie Jiang, Confucius Institute at University of Western Australia</p>	<p>Alexandra Elibank Murray, Federation University Australia; Ocean Cheung, Startup Interns; Steve Diack, Study Brisbane</p>	<p>Janelle Chapman, TAFE Queensland; Jen Bahen, TAFE Directors Australia; Woendi Hampton, James Cook University</p>	
10:15	10:45	Morning tea							
10:20	10:35	Presentation sponsored by StudyPerth: Perth – A great place to launch (1298)							
10:45	12:00	3.2. Plenary							
		BelleVue Ballroom							
		Keynote International education for future leadership (1294) The Honourable Julie Bishop, Former Australian Minister for Foreign Affairs							
12:00	13:30	Lunch – served in the BelleVue Ballroom							
12:30	13:00	3.3. Closing Ceremony							
		BelleVue Ballroom							
		Farewell to WA The Honourable Sue Ellery MLC, Leader in the Legislative Council and WA Minister for Education and Training							
		Closing remarks							